



Date: _____

Client Information/Grooming Release Form

Owner/Pet Information

Entered PetExec:



Name: _____

Pet #1 Name: _____

Address: _____

Breed/Color: _____

D.O.B. _____

City/State/Zip: _____

Spayed/Neutered: Yes No

Home Phone: _____

Pet #2 Name: _____

Cell Phone: _____

Breed/Color: _____

Email: _____

D.O.B. _____

Emergency

Spayed/Neutered: Yes No

Contact: _____

Vet Clinic: _____

Health/Medical Issues (Pet #1):

Health/Medical Issues (Pet#2):

We take pictures of pets for our files. May we take a picture of your pet? Yes No

How did you hear about The Paw Parlour? _____

Fees

Grooming Fees:

Grooming fees are based on the following: pet size, coat condition, style, type of work involved to groom the pet's coat. Estimates are given at the time of booking but the professional groomer has the right to modify the estimate upon a physical evaluation of the pet.

Late Pick-Ups:

We do not have overnight boarding at our facility. If your pet(s) are not picked up and paid for within 30 minutes of closing time you will be charged a fee of \$10 per additional 30 minutes your pet is with us. Please call as soon as you know there is an issue. Any animals left after one hour after closing time will be delivered to a local veterinarian for overnight boarding.

Cancellations and "no shows":

We request a 24 hour cancellation notice, when possible. "No Shows" are subject to a \$25 fee that will be added to the next visit. We understand there may be emergency situations and will work with you, but not on a continued basis.

Release Form

Your pet is extremely important to us. The Paw Parlour would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible. Safety is our first priority, for both animals, as well as people, during the grooming process.

Current Vaccination Information:

The Paw Parlour requires that all pets are current on Rabies, Distemper and Parvo-Virus vaccines. Proof of Vaccination will be needed before we can groom your pet. These records may be faxed to the following number: 847-780-4074.

Behavioral Problems:

Owners must inform The Paw Parlour if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Soft muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. Other methods are first used to calm your pet. Muzzling is a last resort. If an

animal still acts in a way that appears to be dangerous, The Paw Parlour reserves the right to refuse or stop services for any pet before, during or after the grooming process. A \$15 service fee will be collected.

Health or Medical Problems:

Occasionally, grooming can expose a hidden medical problem or aggravate an existing one. Please advise The Paw Parlour of any medical, physical, emotional issues, allergies, sensitivities, or pre-existing conditions. These may include prior surgeries, hip or joint issues, epilepsy, warts, moles, ear infections or skin problems. If The Paw Parlour discovers a potential health/medical issue during the grooming process and/or your pet experiences a health/medical problem while being groomed, you will be notified. In case of medical emergencies, this release gives The Paw Parlour authorization to seek medical treatment from the nearest veterinarian or veterinarian emergency center. All veterinarian costs and expenses will be the responsibility of the pet(s) owner. The Paw Parlour will not be held liable for pre-existing conditions, skin allergies, problems found or aggravated before, during or after grooming, including elderly or infirm pet(s). We will perform a six point well-being check to identify any issues you may need to bring to your veterinarian's attention.

Parasites:

If fleas or ticks are found during the grooming process, your pet will be treated for the infestations. An additional charge will be added for flea shampoo and for extra cleaning charges to prevent our facility from acquiring a flea infestation. If tick(s) are found and removed, The Paw Parlour will not be held responsible for any health related issues due to the tick infestation or due to the failure to fully remove the tick(s).

Accidents:

Although accidents are very rare, there is a risk when dealing with pets. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems may occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. The Paw Parlour will not be held liable for pet illnesses/injuries due to the risks of grooming an animal. In the event the groomer or anyone on The Paw Parlour's property is bitten by your pet(s), you as the owner will be responsible and liable for any bites that require medical treatment including any property damage caused by your pet(s). Your pet's safety and comfort is our number one priority. In the event of an accident that requires medical attention, you will be notified. If The Paw Parlour feels it is serious, and the owner is not on-site, The Paw Parlour will seek immediate veterinary care for your pet.

Matted Coats:

Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin. It also can provide a breeding ground for parasite infestations. If your pet's coat is matted beyond the ability to brush or comb through it, the only humane method is to shave off the matted coat. Shaving may seem severe, but is the least stressful method for your pet. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. Your pet's skin may become irritated from being closely shaved/clipped. Prevention is the best defense by scheduling regular grooming appointments every 4-6 weeks. There will be an extra de-matting fee

of \$10 per 15 minutes added to the regular groom cost. In extreme cases, de-matting may take more than one grooming session if a shave-down is not authorized.

The Paw Parlour is NOT responsible for any pre-existing conditions. The Paw Parlour will not be held liable for any minor trauma such as clipper burn, minor nicks or skin irritations resulting from grooming pet(s) with matted coats. We will be as gentle as possible and provide you with information and advice you need to help your dog recover from this condition.

The following applies only to heavily coated dogs with mats:

If the condition of the dog is so matted that the only humane option is to shave out the mats, I acknowledge the risks and authorize this grooming procedure. Ini. _____

Customer Satisfaction:

Our goal is to make sure we understand your needs and that we have interpreted the grooming style you have requested. If you feel that your pet's style needs adjusting, please contact us within 24 hours so that we can adjust the pattern, length, etc. We cannot be responsible for adjustments after that time period due to the coat condition changing making it difficult to style without re-bathing and blow drying

I have read and accept this Grooming Release Agreement for the grooming today and for any and all future grooming appointments. I affirm that I am the rightful legal owner, or agent of the owner, of the pet(s) for which services are rendered. I have read, understand, and agree to the policies of The Paw Parlour as set forth in this form. I agree to pay all costs for the grooming of the dog including, but not limited to, special handling requirements, de-matting, and fees due for late pick-up or missed appointments. This release form supersedes all other agreements and can only be amended by an instrument in writing signed by an agent of The Paw Parlour which specifically refers to this release form. I understand that The Paw Parlour is a place of business for the grooming of pets and acknowledge that pets may become agitated or aggressive in said environment and that injuries and accidents may occur as a result, and I assume all risks inherent thereto. ***By completing and signing this release form, I hereby release The Paw Parlour and all of their agents, servants, and employees from any and all liability for any and all injuries, illnesses, and/or possible damage to my pet(s) which may arise from services, products, or activities occurring upon the premises of the Paw Parlour.***

Authorized Signature: _____

Printed Name: _____

Date: _____